

Your Extended Guarantee

To obtain your additional protection under this extended guarantee the Warranty Register Certificate for future reference. This product is guaranteed for 12 months from the date of original purchase.

This guarantee is offered subject to the following provisions:

1. No goods are to be returned to your supplier, they are unable to provide service or replacement under any circumstances.
2. Any goods to be returned to us, a Returns Department, otherwise the goods will be refused.

All parts are guaranteed for a period of 12 months against manufacturing defects. This guarantee will be invalid if:

1. The product has been poorly installed, incorrectly maintained, incorrectly used, or used for an unapproved period, and/or an incorrect voltage applied, been accidentally or deliberately damaged, been impermissibly opened, proof of workmanship by qualified personnel may be required.
2. An underpowered system is used in too large a room - then this will not cover compressor failures under warranty.
3. The product has been uninstalled by unqualified personnel.

Martin Industries Ltd disclaims any liability for incidental or consequential damages or costs, howsoever caused. This guarantee is only available in UK mainland (excluding Northern Ireland, The Channel Islands, Isle of Man & Scottish Islands).

A charge may be made if: goods are returned where no guarantee card has been received, it is received outside the relevant period, or the product is returned to us with no fault found, or if the fault relates to misuse or negligence as set out above (which is explicitly not covered under this guarantee).

No responsibility can be accepted for any damage caused in transit. It is your responsibility to ensure the unit is properly packaged to avoid the risk of damage to the unit. We will not be held liable for any damage to the terms and conditions of guarantee.

We reserve the right to repair, replace in part or fully any item(s), which we deem to be faulty, or even the entire system, at our discretion. Please note we will not be responsible for any installation charges that you may incur. It is your responsibility to ensure that all connections, (electrical, gas, water supply and fuses, etc) are correct and safe. We do not cover broken or damaged connections, electrical or mechanical faults. Please note that we do not cover broken or damaged connections, (electrical, gas, water supply and fuses, etc).

If you do have a hardware fault then please call the telephone number overleaf where our operators will take all the necessary details for further diagnosis. They will also confirm your personal and system information and arrange a call back from our Service Engineers within 8 working hours (9am to 5pm, Monday to Friday, Excluding Public and Bank Holidays)

As we operate a policy of continual product improvement and technological advancement we reserve the right to change product models and/or specifications/design from time to time without further notice. We reserve the right to amend any of our terms and conditions and their method of operation at any time without further notice.

Business Reply Plus
Licence Number
RJH-KEH-LLXX



8 Milton Business Centre
Wick Drive
New Milton
Hampshire
BH25 6RH



FREE 18 MONTH GUARANTEE
See over for details

PLEASE DETACH THIS PORTION FOLD ALONG THIS SOLID LINE AND SEAL BY THE GUMMED EDGES.

